

HR PHONE DIRECTORY

All Employees

Benefits Center: Eligibility, enrollment, or cost of: Medical, Dental, Rx, Vision, FSA, Commuter, STD, LTD, Life/AD&D	www.MyFairPointBenefits.com	800.964.0147
FairPoint Employee Service Center	EmployeeServiceCenter@Fairpoint.com	866.925.3486
COBRA Administration: Benefit Concepts	www.avantserve.com	866.629.6379
Disability: TOPS / MetLife	www.topsabsence.com/fairpoint	877.307.9675
Long Term Care: Genworth Username: fairpoint Password: groupptc	www.genworth.com/groupptc	800.416.3624
Employee Assistance Program (EAP)	www.achievesolutions.net/fairpoint	866.723.4332
Medical: CIGNA (Open Access Plus/Carelink)	www.CIGNA.com	800.244.6224
Medical: Blue Cross Blue Shield NC (Blue Card)	www.bcbsnc.com	877.258.3334
Dental: CIGNA (The Radius Network)	www.CIGNA.com	800.244.6224
Vision: Davis Vision	www.davisvision.com	800.999.5431
VSP Vision	www.vsp.com	800.877.7195
Medco Pharmacy	www.medco.com	800.711.0917
Flexible Spending Account (YSA)	www.MyFairPointBenefits.com Your Spending Account	800.964.0147
Employee Portal -		

HROnLINE	http://fairshare.fairpoint.com/hronline	
NNE		
401(k) Retirement: Fidelity Investments	www.401k.com	800.835.5095
Auto and Home Personal Lines of Insurance: Liberty Mutual, MetLife, Travelers	FairPoint Group Auto & Home website	888.299.9220
Health & Fitness: Global Fit	www.globalfit.com	800.294.1500
Telephone Concessions: Wells Fargo		888.824.0924
Time Off Planning System (TOPS)	www.topsabsence.com/fairpoint	877.307.9675
Tuition Assistance: CAEL	http://tamsonline.org/FPTAP	866.518.2235
TELECOM		
401(k) Retirement: Diversified Investments	www.divinvest.com	800.755.5801
Time Off Planning System TOPS (TELECOM - FMLA & STD ONLY)	www.topsabsence.com/fairpoint	877.307.9675

Got Questions? Need Assistance?

For more Human Resources information, check out the **Human Resources** website on the Employee Portal or contact us at the Employee Service Center by calling

866.925.3486 or emailing EmployeeServiceCenter@fairpoint.com.

Thank you.